



PLACE
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Terreal Malaysia Sdn Bhd (202237-P)

No. 25, Jalan TPK 1/5,

Taman Perindustrian Kinrara, Seksyen 1,

47180 Puchong, Selangor.

Serial No:

WARRANTY COPY TO BE RETAINED BY CUSTOMER

Congratulations on your new home or renovation.
You can be assured that you have purchased quality products from
a worldwide leader in clay roof tiles.

Address

Tile Profile:

Colour:

Roofer Name

Roofer Contact Number



10 years warranty starting from installation date

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mm dd yy

Note : The warranty will be applicable only upon presentation of this Warranty Copy to Terreal representative.

Terreal Clay Roof Tiles are sold on the following Conditions

Terreal warrants that it has manufactured its Tiles in accordance with the Singapore Standard SS70:2001 and that its tiles are tested for Geometrical Distortion, Transverse Breaking Strength, Water Absorption & Permeability. Within the periods, Terreal Malaysia will provide, free of charge, tiles to replace those proven to be defective with regard to the SS70:2001 standard (exclusive of transportation costs, labor costs, tear-off and disposal costs incurred in removing tile or installing the replacement material, and of the cost of equipment such as scaffolding or cranes necessitated by the material replacement), provided, however, in lieu of replacement, Terreal at its sole discretion reserves the right to refund that amount paid for the defective tile (but not including any costs connected with installation).

Terreal is not liable for:

- Color change or shade variation
- Weathering due to fungus, animals, or other plant growths
- Damages caused by people walking / working on the roof and damages caused to the tile during installation
- Damages caused by treatment with chemicals, coating or cleaners, or by falling items, pollution, storms or tempēst
- Damages caused by improper storage, improper installation or installation not in strict adherence with Terreal's written recommendations
- Any other factor beyond the control of Terreal (including an act of God, natural disaster, war)
- Guarantee does not cover non clay components, fixing materials, workmanship, foils and supporting structures, removed and reinstalled tiles
- Guarantee does not apply to tiles that have been painted, varnished or coated over the manufacturer's original finish.

Terreal brings the following to the attention of the purchaser :

- With clay tiles, shade variation can occur from batch to batch.
- Some minor surface marks are inherent to the manufacturing process. These will not affect the performance of the tiles and are not considered a product fault.
- If Terreal replace any material under this warranty, it may substitute product designated by Terreal, to be of comparable quality or price range in the event that the initial product has been discontinued or modified.

Claim under this Warranty will be honored only if the following conditions are met :

- The Warranty Certificate attached has been forwarded to Terreal within ninety (90) days of installation. In the event this warranty certificate has not been properly registered, the duration of this warranty shall be limited to two (2) years from the date of original installation.
- The registered owner notifies Terreal thirty (30) days after the facts in which the claim is based became known.
- Terreal has an opportunity to investigate and approve the claim.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, TERREAL MALAYSIA EXPRESSLY DISCLAIMS ALL OTHER REPRESENTATIONS, WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, AND WHETHER ARISING BY LAW, STATUTE, COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL TERREAL BE LIABLE FOR SPECIAL, EXEMPLARY, INDIRECT, PUNITIVE, CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS, OR ANY PERSONS THEREIN.

For further information, contact Terreal Malaysia in writing to:

Terreal Malaysia Sdn Bhd - Warranty

N.2 Jln Teknologi 8,
Kawasan Perindustrian Mengkibol.
86000 Kluang, Johor